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| --- | --- | --- | --- | --- | --- | --- | --- |
| **Month** | **Total appointments** | **Total DNA** | **Percentage DNA** | | | | |
| |  | | --- | | October |   2015 | **2656** | **355** | **Total** | **am** | | **pm** | |
| **13.37%** | | **203**  **19.00%** | | **152**  **13.93%** |
| November 2015 | **3226** | **480** | **14.88%** | | **248**  **13.16%** | | |  | | --- | | **232** | | **17.13%** | |
| December 2015 | **3169** | **492** | |  | | --- | |  |   **15.53%** | | |  | | --- | | **261** | | **13.74%** | | | |  | | --- | | **231** | | **18.19%** | |

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **Month** | **Total appointments** | **Total DNA** | **Percentage DNA** | | | |
| January 2016 | **3228** | **534** | **Total** | **am** | | **pm** |
| **16.54%** | **339**  **24.49%** | | **195**  **13.99%** |
| February 2016 | **3205** | **417** | **14.99%** | **238**  **13.62%** | **178**  **12.85%** | |
| March 2016 | **4018** | **539** | **13.41%** | **292**  **13.19%** | **247**  **13.69%** | |
| **First quarter of 2016** | **10501** | **1489** | **14.25%** | | | |

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| --- | --- | --- | --- | --- | --- | --- |
| **Month** | **Total appointments** | **Total DNA** | **Percentage DNA** | | | |
| **April 2016** | **3246** | **447** | **Total** | **am** | | **pm** |
| **13.77%** | **238**  **12.77%** | | **209**  **14.86%** |
| **May 2016** | **3143** | **378** | **12.03%** | **218**  **11.23%** | **160**  **12.76%** | |
| **June 2016** | **2830** | **383** | **13.53%** | **221**  **13.37%** | **162**  **13.51%** | |
| **Second quarter of 2016** | **9219** | **1208** | **13.10%** | | | |